



Dear Customer,

Cybercriminals are using the **Covid-19** pandemic for commercial gain. They are "offering" latest COVID-19 information, its prevention techniques or special deals to lure Account Holders to share their confidential information, which may enable access to their Accounts. We urge you to be highly vigilant and always check the source of the communication (i.e. email address, phone number, text message) before replying to the communication or clicking on any links or attachments.

Always remember! we would never ask you for your personal details such as Account Number, Internet and Mobile Banking credentials, and Debit or Credit Card details such as Username, Password, PIN, or three-digit CVV number. Please change your Internet Banking password and Debit Card PIN regularly to reduce risk of exposure. We recommend regular monitoring/verification of your accounts to ensure your financial safety.

Your online privacy and safety is of utmost importance to us. If you are unsure of any communication from HBZ BANK, please contact us on **0720 208 259**.

HBZ Bank - **"Service with Security"**.